# ILLICIT CIGARETTES STUDY (ICS) IN MALAYSIA SEP 2020 REPORT

Report Commissioned by CMTM member companies



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#### ILLEGAL CIGARETTES CRITERIA FOR VERIFICATION

Packs with at least one (1) of the following features:

- Absence of Registered Importers
- 2. Unregistered Importers\*
- 3. Absence of Registered Manufacturers
- 4. Unregistered Manufacturers\*
- 5. Packs with counterfeit (fake) Malaysian tax stamp\*\*
- 6. Packs without Malaysian tax stamp
- 7. Packs with non-Malaysian tax stamp
- 8. Unregistered Brand\*
- 9. Non Compliance to Ministry of Health's Control of Tobacco Product Regulations (CTPR) 2004
  - I. Absence or Non Compliance of Pictorial Health Warning Requirements
  - Pack Size other than 20 sticks
  - II. Absence or Non Compliance of mandated labeling requirements

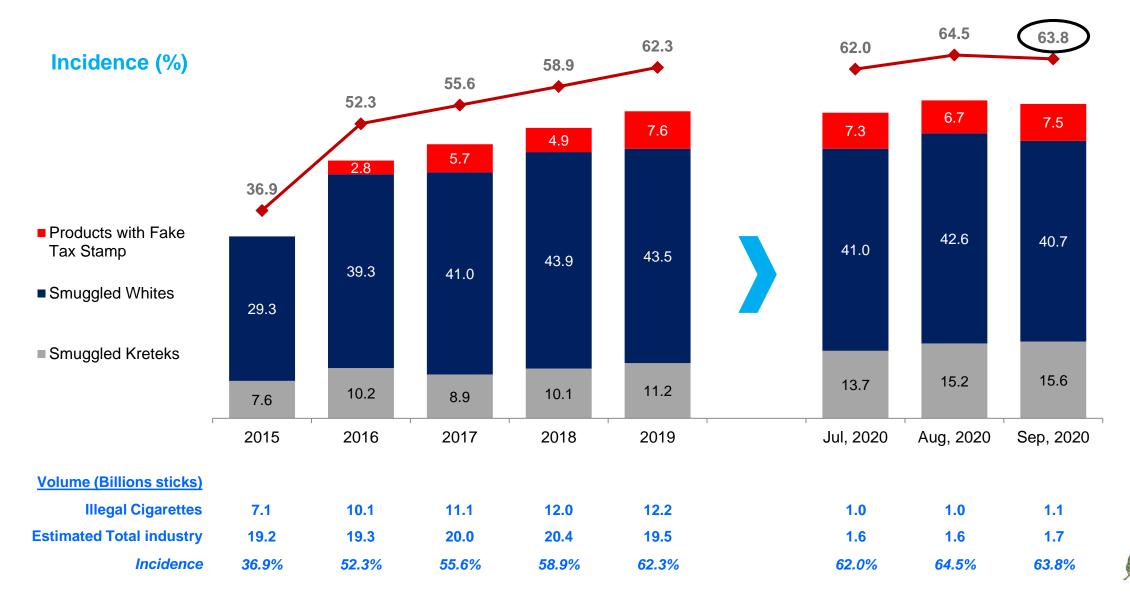


<sup>\*</sup> Not registered with the Royal Malaysian Customs

<sup>\*\*</sup> Verified by Lembah Sari Sdn Bhd (LSSB) – Government appointed sole vendor for tax stamp

#### **ILLEGAL CIGARETTES INCIDENCE AT NATIONAL LEVEL:**

Overall decreased by 0.7 ppt. vs. Aug, 2020



#### **TOP 10 ILLEGAL CIGARETTES BRANDS\***

They account for approximately 82% of illegal cigarettes volume; L.A continue to grow vs. 2019 – is now the largest smuggled kretek brand nationally

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	John	12.9
2.	U2	10.9
3.	LA	6.8
4.	Gudang Garam	5.8
5.	Canyon	4.4
6.	Era	3.3
7.	Saat	3.1
8.	Luffman	1.7
9.	Premium	1.7
10.	Sampoerna	1.5
	Total 10 Total	52.1

whether they are a legal brand or otherwise

Aug, 2020	2019
SOM	SOM
(%)	(%)
13.9	14.2
8.6	5.3
5.7	3.6
6.0	6.0
4.0	4.5
4.5	4.4
3.4	4.9
1.9	1.3
2.2	1.5
1.7	0.6
51.9	46.3
12.6	16.0
64.5	62.3

		Sep, 2020	Aug, 2020	2019
		SOM	SOM	SOM
	Illegal Brand	(%)	(%)	(%)
1.	John	12.9	13.9	14.2
2.	U2	10.9	8.6	5.3
3.	LA	6.8	5.7	3.6
4.	Gudang Garam	5.8	6.0	6.0
5.	Canyon	4.4	4.0	4.5
6.	Era	3.3	4.5	4.4
7.	Saat	3.1	3.4	4.9
8.	Luffman	1.7	1.9	1.3
9.	Premium	1.7	2.2	1.5
10.	Sampoerna	1.5	1.7	0.6
	Total 10 Total	52.1	51.9	46.3
	Other Illegal	11.7	12.6	16.0
	Total Illegal %	63.8	64.5	62.3











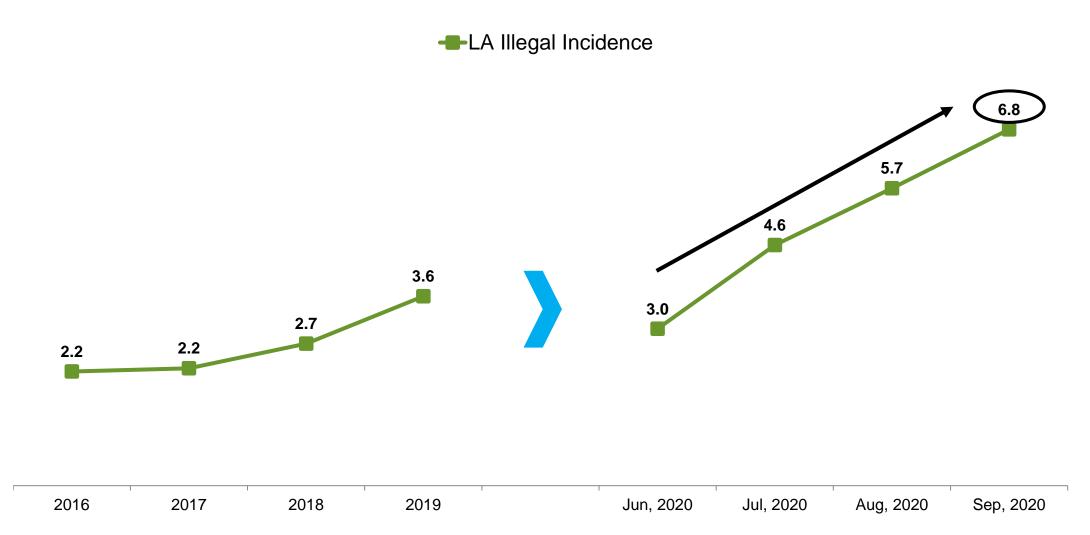








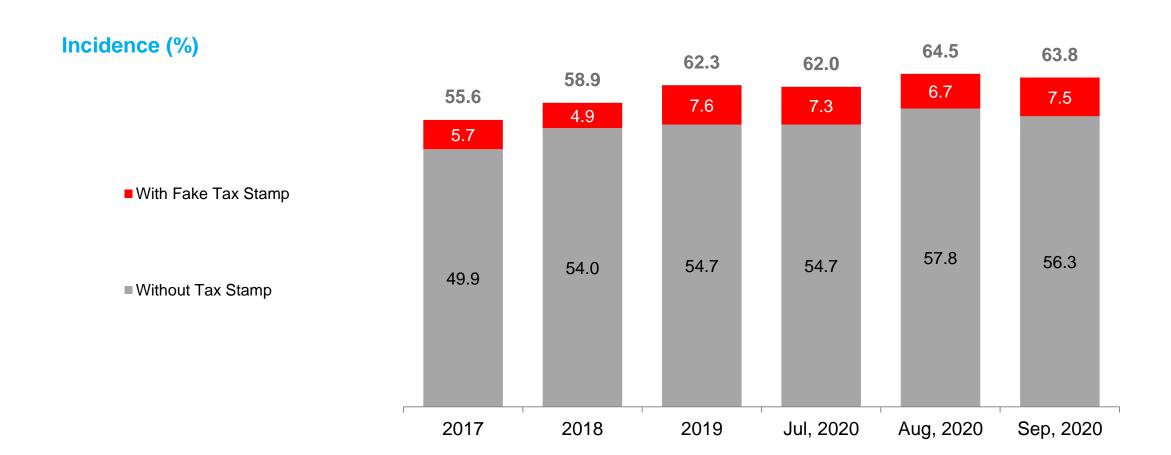
L.A. has been on steady growth since 2017 – continue on growth trend in 2020





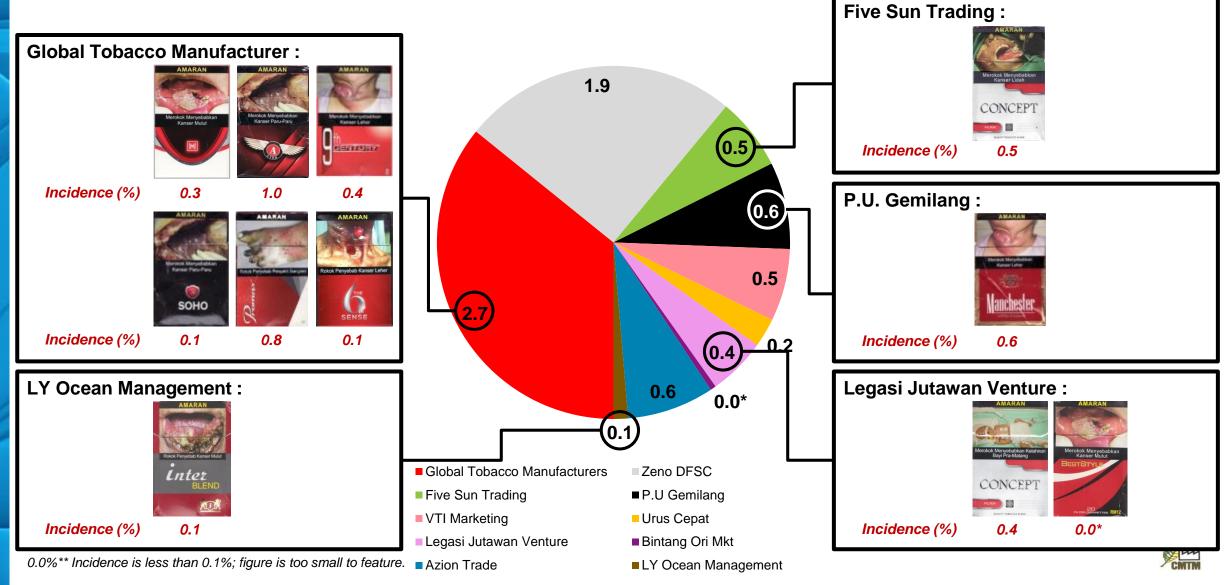
#### TAX STAMP BREAKDOWN OF ILLEGAL CIGARETTES:

88% of illegal cigarettes are without tax stamps while remaining 12% are with fake tax stamps



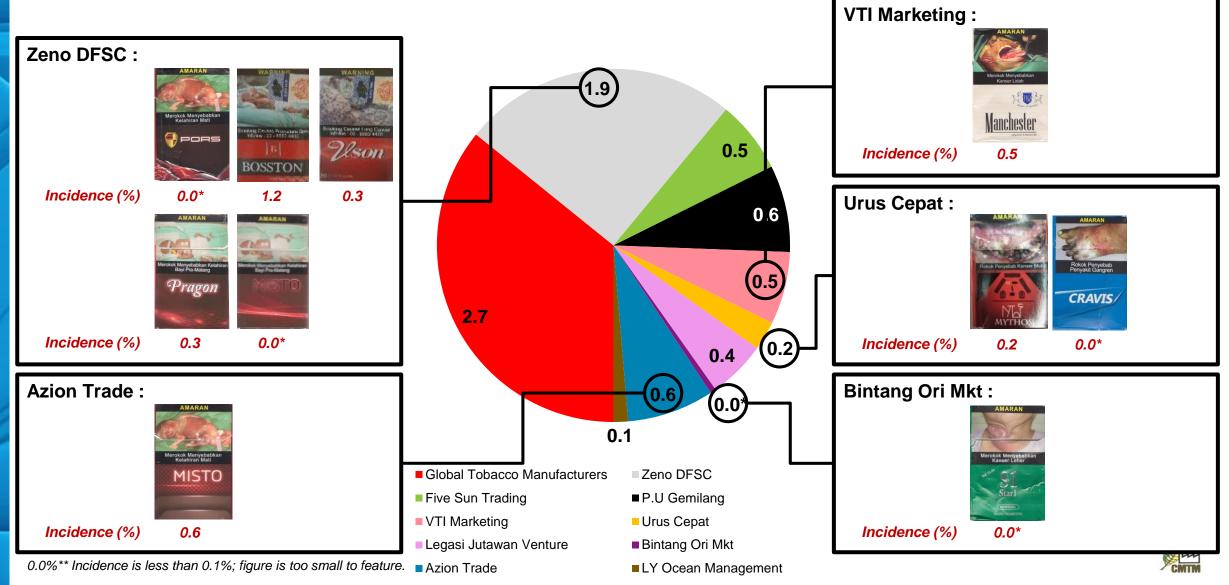
#### FAKE TAX STAMP BREAKDOWN BY MANUFACTURERS / IMPORTERS:

Illegal cigarettes with fake tax stamp for brands imported by Five Sun Trading, Legasi Jutawan, P.U. Gemilang, Zeno DFSC, VTI Marketing and Azion Trade has increased in Sep



#### FAKE TAX STAMP BREAKDOWN BY MANUFACTURERS / IMPORTERS:

Illegal cigarettes with fake tax stamp for brands imported by Five Sun Trading, Legasi Jutawan, P.U. Gemilang, Zeno DFSC, VTI Marketing and Azion Trade has increased in Sep



Volume Contribution

9%

2%

3%

18%

4%

34%

0%

3%

3%

2%

8%

2%

100%

#### **ILLEGAL CIGARETTES INCIDENCE BY STATES:**

6 States recording an increase vs. Aug, 2020

	Α			
	Sep, 2020			
	Total Illegal	Fake Tax Stamp	Smuggled Whites	Smuggled Kretek
Sabah	85.4	0.0	78.8	6.6
Pahang	76.5	4.5	53.2	18.8
Sarawak	76.0	0.0	64.9	11.1
Terengganu	73.6	1.7	67.8	4.1
WP KL	68.7	4.6	41.1	23.0
Kelantan	66.7	0.9	61.1	4.7
Selangor	66.6	6.3	36.1	24.2
Kedah	66.2	14.3	41.4	10.5
Perlis	54.9	3.7	38.9	12.3
Melaka	54.8	23.7	25.5	5.6
Penang	49.3	11.2	32.3	5.8
N.Sembilan	47.4	5.9	34.4	7.1
Johor	44.7	12.8	26.4	5.5
Perak	39.3	20.3	17.6	1.4
National Incidence	63.8	7.5	40.7	15.6

	В					
	Aug, 2020					
Total Illegal	Fake Tax Stamp	Smuggled Whites	Smuggled Kretek			
89.0	0.0	81.7	7.3			
78.0	3.1	53.2	21.7			
85.0	0.0	73.0	12.0			
72.5	2.1	65.1	5.3			
66.5	1.8	40.6	24.1			
71.7	3.2	62.4	6.1			
65.7	4.4	38.7	22.6			
67.0	14.4	45.7	6.9			
65.0	4.8	47.2	13.0			
50.1	23.2	23.2	3.7			
50.8	11.5	32.7	6.6			
46.9	13.9	21.3	11.7			
45.9	15.1	25.9	4.9			
38.6	16.9	19.9	1.8			
64.5	6.7	42.6	15.2			

A minus B					
Vari	ance (Sep'2	2020 vs. Aug	<b>,'2020</b> )		
Total Illegal	Fake Tax Stamp	Smuggled Whites	Smuggled Kretek		
-3.6	0.0	-2.9	-0.7		
-1.5	+1.4	0.0	-2.9		
-9.0	0.0	-8.1	-0.9		
+1.1	-0.4	+2.7	-1.2		
+2.2	+2.8	+0.5	-1.1		
-5.0	-2.3	-1.3	-1.4		
+0.9	+1.9	-2.6	+1.6		
-0.8	-0.1	-4.3	+3.6		
-10.1	-1.1	-8.3	-0.7		
+4.7	+0.5	+2.3	+1.9		
-1.5	-0.3	-0.4	-0.8		
+0.5	-8.0	+13.1	-4.6		
-1.2	-2.3	+0.5	+0.6		
+0.7	+3.4	-2.3	-0.4		
-0.7	+0.8	-1.9	+0.4		

Fing
CMTM

Volume Contribution

8%

9%

2%

3%

18% 4%

34%

0%

3%

3%

2%

8%

2%

100%

#### **ILLEGAL CIGARETTES INCIDENCE BY STATES:**

7 States recording an increase vs. 2019

	A			
	Sep, 2020			
	Total Illegal	Fake Tax Stamp	Smuggled Whites	Smuggled Kretek
Sabah	85.4	0.0	78.8	6.6
Pahang	76.5	4.5	53.2	18.8
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WP KL	68.7	4.6	41.1	23.0
Kelantan	66.7	0.9	61.1	4.7
Selangor	66.6	6.3	36.1	24.2
Kedah	66.2	14.3	41.4	10.5
Perlis	54.9	3.7	38.9	12.3
Melaka	54.8	23.7	25.5	5.6
Penang	49.3	11.2	32.3	5.8
N.Sembilan	47.4	5.9	34.4	7.1
Johor	44.7	12.8	26.4	5.5
Perak	39.3	20.3	17.6	1.4
National Incidence	63.8	7.5	40.7	15.6

	В				
		2019			
Total Illegal		Smuggled Whites	Smuggled Kretek		
81.0	0.0	75.0	6.0		
78.7	3.5	70.5	4.7		
86.1	0.0	72.2	13.9		
77.8	5.4	62.7	9.7		
62.0	4.4	40.3	17.3		
76.2	1.7	69.1	5.4		
63.8	6.5	38.1	19.2		
59.6	13.0	38.7	7.9		
42.8	7.1	28.6	7.1		
41.1	13.6	23.4	4.1		
55.3	15.0	34.9	5.4		
48.4	14.3	26.9	7.2		
37.6	12.6	23.4	1.6		
50.4	16.0	31.1	3.3		
62.3	7.6	43.5	11.2		

A minus B						
Variance (Sep'2020 vs. 2019)						
Total Illegal	33 11 133 11					
+4.4	0.0	+3.8	+0.6			
-2.2	+1.0	-17.3	14.1			
-10.1	0.0	-7.3	-2.8			
-4.2	-3.7	+5.1	-5.6			
+6.7	+0.2	+0.8	+5.7			
-9.5	-0.8	-8.0	-0.7			
+2.8	-0.2	-2.0	+5.0			
+6.6	+1.3	+2.7	+2.6			
+12.1	-3.4	+10.3	+5.2			
+13.7	+10.1	+2.1	+1.5			
-6.0	-3.8	-2.6	+0.4			
-1.0	-8.4	+7.5	-0.1			
+7.1	+0.2	+3.0	+3.9			
-11.1	+4.3	-13.5	-1.9			
+1.5	-0.1	-2.8	+4.4			



#### TOP 10 ILLEGAL CIGARETTES BRANDS FOR PERLIS

Volume contribution to National = 0%\* (0%\* Incidence is less than 0.5%; figure is too small to feature.)

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	John	36.7
2.	Gudang Garam	12.2
3.	M*	1.8
4.	A380*	1.4
5.	Canyon	1.1
6.	Luffman	0.4
7.	Manchester*	0.3
8.	Concept*	0.2
9.	U2	0.2
10.	D&J	0.1
	Total 10 Total	54.4

Other Illegal

**Total Illegal %** 

Aug, 2020	2
SOM	S
(%)	(
41.9	2
13.0	7
2.3	(
1.8	3
1.5	(
2.7	(
0.5	2
0.1	(
0.2	,
0.1	(
64.1	4
0.0	]
0.9	2

65.0

42.8











#	1	0	
450	U	763	a
D	&	J	
PI	KEMIU	u.	
AMER	CAN B		

<sup>#3</sup> 









0.5

54.9

#### TOP 10 ILLEGAL CIGARETTES BRANDS FOR KEDAH

#### **Volume contribution to National = 4%**

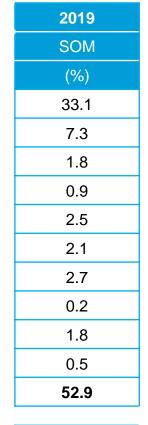
		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	John	32.2
2.	Gudang Garam	9.8
3.	M*	5.2
4.	Luffman	3.1
5.	A380*	2.8
6.	Concept*	2.5
7.	Manchester*	1.3
8.	D&J	1.1
9.	Tex	1.1
10.	Promax*	1.0
	Total 10 Total	60.1

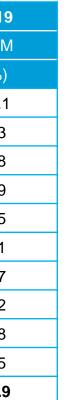
Other Illegal	6.1
Total Illegal %	66.2

whether they are a legal brand or otherwise

\*relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless

Aug, 2020	2019
SOM	SOM
(%)	(%)
39.4	33.1
6.4	7.3
6.5	1.8
2.1	0.9
3.2	2.5
0.6	2.1
0.9	2.7
0.3	0.2
1.1	1.8
0.9	0.5
61.4	52.9
5.6	6.7
67.0	59.6

















#### **TOP 10 ILLEGAL CIGARETTES BRANDS FOR PENANG**

#### **Volume contribution to National = 3%**

	Sep, 2020
	SOM
Illegal Brand	(%)
John	21.1
Gudang Garam	5.6
Saat	3.5
Luffman	2.5
A380*	2.3
M*	2.0
Pragon*	1.8
Manchester*	1.6
Tex	1.5
Bosston*	0.9
Total 10 Total	42.8
	John Gudang Garam Saat Luffman A380* M* Pragon* Manchester* Tex Bosston*

Other Illegal	6.5
Total Illegal %	49.3

Aug, 2020	2019
SOM	SOM
(%)	(%)
24.0	25.7
5.6	4.6
2.1	3.3
1.3	0.7
3.5	4.2
2.2	3.3
1.2	-
2.0	2.5
1.0	1.7
1.0	0.5
43.9	46.5
6.9	8.8
50.8	55.3

2019
SOM
(%)
25.7
4.6
3.3
0.7
4.2
3.3
-
2.5
1.7
0.5
46.5



# 2 # 1





















#### TOP 10 ILLEGAL CIGARETTES BRANDS FOR PERAK

#### **Volume contribution to National = 2%**

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	John	8.2
2.	Concept*	5.1
3.	D&J	3.4
4.	9th Century*	2.8
5.	A380*	2.8
6.	Canyon	2.3
7.	Bosston*	2.1
8.	Misto*	2.1
9.	Pragon	1.8
10.	Promax	1.4
	Total 10 Total	32.0

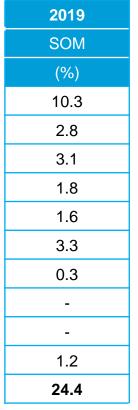
Other Illegal	7.3
Total Illegal %	39.3

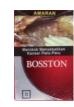
whether they are a legal brand or otherwise

\*relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless

Aug, 2020	2019
SOM	SOM
(%)	(%)
9.2	10.3
3.8	2.8
2.6	3.1
2.0	1.8
2.1	1.6
3.5	3.3
1.8	0.3
2.2	-
0.2	-
1.3	1.2
28.7	24.4
9.9	13.2
38.6	37.6

2019	
SOM	1
(%)	
10.3	
2.8	
3.1	
1.8	
1.6	
3.3	
0.3	
-	
-	
1.2	
24.4	
13.2	•





# 1





#7



# 10



















#### TOP 10 ILLEGAL CIGARETTES BRANDS FOR SELANGOR

Aug, 2020

#### **Volume contribution to National = 34%**

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	U2	15.0
2.	L.A.	12.4
3.	John	10.9
4.	Gudang Garam	7.9
5.	Canyon	5.1
6.	Sampoerna	3.2
7.	Luffman	2.6
8.	Manchester*	1.7
9.	Concept*	1.1
10.	Zon King	0.8
	Total 10 Total	60.7

Other Illegal

**Total Illegal %** 

whether they are a legal brand or otherwise

5.9

66.6

\*relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless

SOM	
(%)	
12.1	
10.6	
15.4	
7.7	
3.4	
3.4	
3.4	
0.2	
0.2	
1.2	
57.6	
8.1	

65.7

2019	
SOM	
(%)	
5.6	
7.0	
14.4	
9.8	
4.8	
1.4	
2.7	
1.1	
0.5	
5.0	
52.3	

11.5

63.8











# 1



# 10



#3









#### TOP 10 ILLEGAL CIGARETTES BRANDS FOR WP KL

#### **Volume contribution to National = 18%**

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	U2	19.0
2.	L.A.	13.5
3.	John	13.2
4.	Gudang Garam	6.3
5.	Canyon	3.3
6.	Luffman	3.1
7.	Sampoerna	2.8
8.	Manchester*	1.4
9.	Bosston*	1.0
10.	Zon King	0.9
	Total 10 Total	64.5

Other Illegal	4.2
Total Illegal %	68.7

whether they are a legal brand or otherwise

\*relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless

Aug, 2020	2019
SOM	SOM
(%)	(%)
13.9	5.6
12.5	6.9
14.6	15.5
6.8	8.2
2.4	5.0
4.3	2.8
4.1	1.4
0.1	0.8
0.3	0.8
1.5	6.0
60.5	53.0
6.0	9.0
66.5	62.0

2019
SOM
(%)
5.6
6.9
15.5
8.2
5.0
2.8
1.4
0.8
0.8
6.0
53.0
9.0





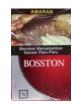




#3











# **TOP 10 ILLEGAL CIGARETTES BRANDS FOR N.SEMBILAN**

Aug, 2020

SOM

(%)

5.6

5.0

8.1

10.7

6.0

3.4

#### **Volume contribution to National = 2%**

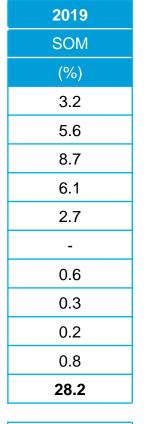
		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	U2	11.4
2.	Canyon	10.3
3.	John	9.5
4.	Gudang Garam	6.4
5.	A380*	2.1
6.	Misto*	1.6
7.	Luffman	1.4
8.	Vson*	1.0
9.	Bosston*	0.8
10.	Manchester	0.5
	Total 10 Total	45.0

Other Illegal

**Total Illegal %** 

0.9
1.8
0.8
1.7
44.0
2.9
46.9

2019	
SOM	
(%)	
3.2	
5.6	
8.7	
6.1	
2.7	
-	
0.6	
0.3	
0.2	
0.8	
28.2	



20.2

48.4

















# 10







#6



#9







2.4

47.4

#### TOP 10 ILLEGAL CIGARETTES BRANDS FOR MELAKA

#### **Volume contribution to National = 3%**

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	John	14.9
2.	Promax*	7.7
3.	Canyon	7.6
4.	Bosston*	5.4
5.	A380	4.8
6.	Gudang Garam	3.2
7.	Misto*	1.2
8.	9th Century*	1.0
9.	U2	0.9
10.	Vson	0.9
	Total 10 Total	47.6

Other Illegal

**Total Illegal %** 

whether they are a legal brand or otherwise

7.2

54.8

\*relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless

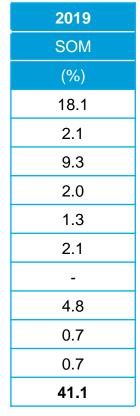
Aug, 2020	
SOM	
(%)	
13.8	
5.2	
4.5	
2.9	
9.9	
2.2	
0.8	
1.1	
0.7	
0.6	
41.7	
_	1
8.4	

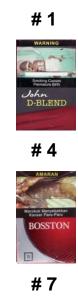
50.1

2019	
SOM	
(%)	
18.1	
2.1	
9.3	
2.0	
1.3	
2.1	
-	
4.8	
0.7	
0.7	
41.1	

9.3

50.4















#6









# **TOP 10 ILLEGAL CIGARETTES BRANDS FOR JOHOR**

#### **Volume contribution to National = 8%**

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	Canyon	9.0
2.	John	7.9
3.	U2	6.8
4.	Gudang Garam	3.4
5.	Bosston*	2.9
6.	Misto*	2.1
7.	Promax*	2.0
8.	A380*	1.7
9.	Concept*	1.5
10.	L.A.	1.4
	Total 10 Total	38.7

Other Illegal	6.0
Total Illegal %	44.7

whether they are a legal brand or otherwise

\*relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless

Aug, 2020	2019
SOM	SOM
(%)	(%)
8.2	6.5
7.5	6.8
7.7	7.2
3.4	3.0
2.9	2.0
1.0	-
3.4	2.0
3.7	2.2
0.7	1.2
0.9	0.6
39.4	31.5
6.5	9.6
45.9	41.1

2019
SOM
(%)
6.5
6.8
7.2
3.0
2.0
-
2.0
2.2
1.2
0.6
31.5

SOM	100
(%)	Snoking Causes Need Co
6.5	
6.8	# 4
7.2	Swya
3.0	
2.0	GUDANG GARAM
-	FATER NAME IN HODINGS
2.0	#7
2.2	AMARAN
1.2	Marokok Menyebabi Kanser Paru-Paru
0.6	BOSSTO
31.5	B
	•
0.0	

















#### **TOP 10 ILLEGAL CIGARETTES BRANDS FOR PAHANG**

#### **Volume contribution to National = 9%**

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	John	24.0
2.	U2	20.8
3.	Diplomat	9.3
4.	Gudang Garam	6.6
5.	Canyon	5.9
6.	Bosston*	1.7
7.	L.A.	1.3
8.	Luffman	1.0
9.	Saat	1.0
10.	Promax	0.8
	Total 10 Total	72.4

1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Other Illegal 4.1	5.5
Total Illegal % 76.5	78.0

Aug, 2020	2019
SOM	SOM
(%)	(%)
17.7	24.2
19.4	21.2
7.0	0.1
9.6	3.9
13.9	6.0
1.4	0.5
1.7	1.0
0.2	0.4
1.2	1.4
0.4	0.3
72.5	59.0
5.5	18.8
78.0	77.8

2019
SOM
(%)
24.2
21.2
0.1
3.9
6.0
0.5
1.0
0.4
1.4
0.3
59.0
18.8















<sup>\*</sup>relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless whether they are a legal brand or otherwise

# **TOP 10 ILLEGAL CIGARETTES BRANDS FOR TERENGGANU**

#### **Volume contribution to National = 3%**

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	John	32.3
2.	Saat	26.6
3.	U2	6.7
4.	Gudang Garam	3.7
5.	Canyon	0.7
6.	League	0.7
7.	A380*	0.6
8.	Promax	0.6
9.	Premium	0.3
10.	Barokah	0.3
	Total 10 Total	72.5

Other Illegal	1.1
Total Illegal %	73.6

whether they are a legal brand or otherwise

\*relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless

Aug, 2020	
SOM	
(%)	
29.1	
25.6	
7.1	
4.5	
1.1	
0.5	
0.5	
0.2	
0.6	
0.7	
69.9	
2.6	

72.5

0010	
2019	
SOM	
(%)	
31.7	
27.1	
5.8	
4.0	
1.9	
1.6	
1.7	
0.4	
1.5	
0.3	
76.0	

2.7

78.7





AMARAN
2
Promites









#9



# 10





#### TOP 10 ILLEGAL CIGARETTES BRANDS FOR KELANTAN

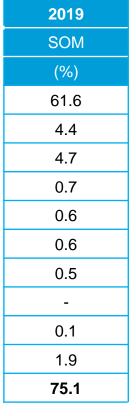
#### **Volume contribution to National = 4%**

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	Saat	51.1
2.	John	9.5
3.	Gudang Garam	4.6
4.	Concept*	0.5
5.	A380*	0.2
6.	Navy	0.2
7.	6 <sup>th</sup> Sense	0.2
8.	Bosston*	0.1
9.	D&J	0.1
10.	Premium	0.1
	Total 10 Total	66.6

Total To Total	00.0	
Other Illegal	0.1	
Total Illegal %	66.7	

Aug, 2020	2019
SOM	SOM
(%)	(%)
57.1	61.6
4.0	4.4
5.9	4.7
1.6	0.7
0.2	0.6
0.7	0.6
0.2	0.5
-	-
-	0.1
-	1.9
69.7	75.1
2.0	1.1
71.7	76.2

2019
SOM
(%)
61.6
4.4
4.7
0.7
0.6
0.6
0.5
-
0.1
1.9
75.1
1 1





2		







# 10



#3











<sup>\*</sup>relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless whether they are a legal brand or otherwise 0.0%\*\* Incidence is less than 0.1%; figure is too small to feature.

## **TOP 10 ILLEGAL CIGARETTES BRANDS FOR SABAH**

#### **Volume contribution to National = 8%**

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	Era	48.4
2.	Premium	27.7
3.	Apache	4.3
4.	D&J	1.6
5.	L.A.	1.1
6.	Gudang Garam	0.8
7.	Memory	0.5
8.	Win Mild	0.2
9.	A Satu Mild	0.2
10.	Canyon	0.1
	Total 10 Total	84.9

Other Illegal	0.5	
Total Illegal %	85.4	

Aug, 2020	2019
SOM	SOM
(%)	(%)
49.2	50.6
29.2	18.6
4.6	1.7
1.9	3.1
1.2	3.5
1.2	0.5
-	0.0*
-	-
0.1	0.3
0.2	0.3
87.6	78.6
1.4	2.4
89.0	81.0

2019	
SOM	
(%)	
50.6	
18.6	
1.7	
3.1	
3.5	
0.5	
0.0*	
-	
0.3	
0.3	
78.6	
2.4	



	# 1
	ERA
	BLACK
	# 4
The same of the sa	D&J
	# 7
1700	Memory
	FILTER CIGARETTES
	Menthal Fresh
100	





















<sup>\*</sup>relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless whether they are a legal brand or otherwise

# **TOP 10 ILLEGAL CIGARETTES BRANDS FOR SARAWAK**

#### **Volume contribution to National = 2%**

		Sep, 2020
		SOM
	Illegal Brand	(%)
1.	Era	25.1
2.	Parkway	16.8
3.	Rave	9.1
4.	L.A.	6.3
5.	D&J	3.5
6.	Premium	3.0
7.	D-Gi	1.3
8.	Gudang Garam	1.2
9.	S Super	1.1
10.	Djarum	0.7
	Total 10 Total	68.1

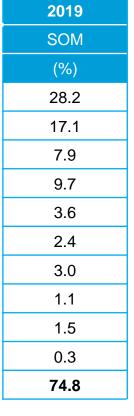
Other Illegal	7.9
Total Illegal %	76.0

whether they are a legal brand or otherwise

\*relates to incidence of empty packs collected that meet any of illegal cigarettes criteria in page 3, regardless

Aug, 2020	2019
SOM	SOM
(%)	(%)
33.1	28.2
17.7	17.1
8.5	7.9
5.9	9.7
3.9	3.6
2.4	2.4
2.1	3.0
2.3	1.1
1.6	1.5
0.7	0.3
78.2	74.8
6.8	11.3
85.0	86.1

2019	
SOM	
(%)	
28.2	
17.1	
7.9	
9.7	
3.6	
2.4	
3.0	
1.1	
1.5	
0.3	
74.8	



2019	
SOM	
(%)	
28.2	
17.1	
7.9	
9.7	
3.6	
2.4	
3.0	
1.1	
1.5	
0.3	
74.8	

		#
_		







#7





# 5



#8



# 10



#3











# APPENDIX: NIELSEN'S ICS RESEARCH OBJECTIVE & METHODOLOGY

#### RESEARCH OBJECTIVES

- Identify the incidence & trend of illegal cigarettes in Malaysia & at State Level
- 2 Identify the illegal brands available in Malaysia and at State Level
- 3 r Identify the level of compliance vs. non-compliance on cigarette packs
  - I. Security features (Tax Stamps)
  - II. Brands of Local Manufacturers and Importers registered with Royal Malaysian Customs
  - II. Mandated Labeling Requirements (under Control of Tobacco Product Regulations, Trade Description Act, Price Control & Anti Profiteering Act )



#### **OVERVIEW OF STUDY FRAMEWORK**

#### **METHODOLOGY**

- Method: Litter collection of cigarette packs.
- Frequency: 7 waves in a year.
- Geographical coverage: Nationwide (Pen. M'sia and Sabah & Sarawak)
- Sample size: Nationwide 20,400 packs per wave (Pen M'sia = A minimum of 1,200 packs per State, Sabah & Sarawak = 1,600 packs each)

#### **PROCESS**

Packs collection



Coding of packs

Verification of security features by government appointed vendor –

Lembah Sari Sdn Bhd

Verification of security features by member companies

Analysis & Reporting

#### SAMPLING ERROR

0.6% at national level and minimum 2.8% at state level

#### **RELIABILITY**

Packs Collection



#### **Excise figures from:**

- British American Tobacco (M) Berhad
- JT International Berhad
- Philip Morris (M) Sdn Bhd

A correlation of 0.99 consecutively since 1993 to 2020 were achieved indicating that the Litter Survey is reliable.



<sup>-</sup> Results are presented as ratio or percentages of sticks collected.

#### ICS RESEARCH METHODOLOGY AND DESIGN

- i. ICS Universe, Sample Size
- ii. Sampling Coverage Of ICS and Fieldwork
- iii. Coding Processes
- iv. Data Processing
- v. Weighting The Survey Data

## WHY SAMPLE SIZE OF 51,000 PACKS?

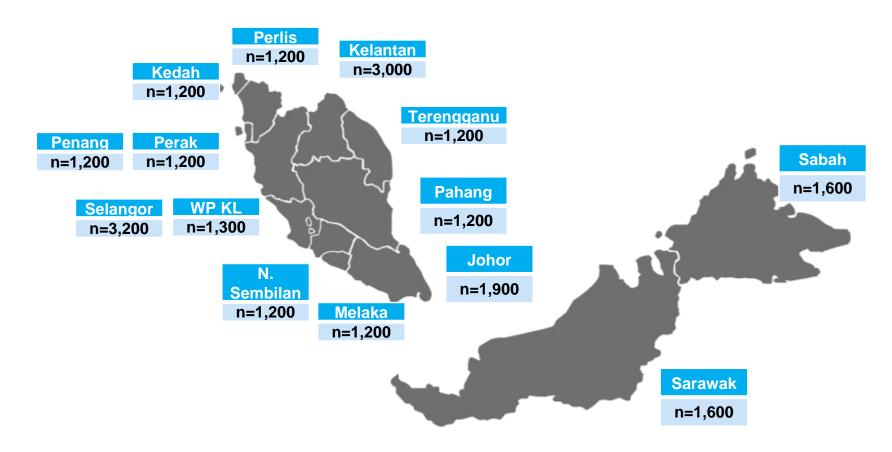
Sample Size (n=)	Sampling Error @ 95% Confidence	
n=50	14.9%	
n=100	9.9%	
n=250	5.9%	
n=500	4.1%	
n=1,000	2.8%	
n=2,000	2.0%	
n=3,000	1.6%	
n=4,000	1.4%	
n=10,000	0.8%	
n=20,000	0.6%	
n=50,000	0.4%	

- The data accuracy for a sample size is dependent on the sample size of a study; Sampling error declines as sample size for a study is increased
- To ensure minimal sampling error at National level, sample size of n=20,000 was chosen
- At State level, a minimum sample size of n=1,200 was chosen to optimize data accuracy without impacting the efficiency of fieldwork turnaround time.

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#### GEOGRAPHICAL COVERAGE & SAMPLE SIZE FOR EACH STATE

- State in Pen Malaysia, minimum sample size n=1,200
- State in East Malaysia, sample size n=1,600
- These sample size are robust taking into consideration geographical landscape, different cigarettes volume pattern and efficient turnaround of fieldwork



#### ICS RESEARCH METHODOLOGY AND DESIGN

- i. ICS Universe, Sample Size
- ii. Sampling Coverage Of ICS and Fieldwork
- iii. Coding Processes
- iv. Data Processing
- v. Weighting The Survey Data

#### SAMPLING COVERAGE OF ICS

STATE	DISTRICT COVERED		
Perlis	Kangar		
Kedah	Kuala Muda Kubang Pasu	Kota Setar Baling	Kulim Pendang
Penang	Timur Laut	Seberang Perai Tengah	Seberang Perai Utara
Perak	Kinta Hilir Perak	Larut & Matang Kerian	Manjung
Selangor	Petaling Gombak	Ulu Langat Kuala Langat	Klang
WP KL	Spread across KL		
N. Sembilan	Seremban Tampin	Jempol	Port Dickson
Melaka	Melaka	Alor Gajah	
Johor	Johor Bahru	Batu Pahat	Kluang
	Kulai Jaya	Muar	Kota Tinggi
Pahang	Kuantan	Temerloh	Bentong
	Maran	Rompin	Pekan
Terengganu	Kuala Terengganu Besut	Kemaman	Dungun
Kelantan	Kota Bharu	Pasir Mas	Tumpat
	Bachok	Tanah Merah	
Sabah	Kota Kinabau	Tawau	Sandakan
	Lahad Datu	Keningau	Semporna
	Papar	Penampang	Beluran
	Tuaran	Ranau	Kota Belud
Sarawak	Kuching	Miri	Sibu
	Bintulu	Serian	Samarahan
	Sri Aman	Sarikei	Kapit
	Bau	Limbang	Saratok

- Nationwide
- All 13 states in Peninsular and East Malaysia and KL Federal Territory
- Covers each state's top 50% most populous districts
- The sampling approach ensure both Urban & Rural coverage reflects data released by Malaysia Department of Statistic (Census 2010)

#### FLOW CHART FOR PRE-FIELDWORK AND FIELDWORK

Establish starting point of collection



Collect 25 packs from the street each week

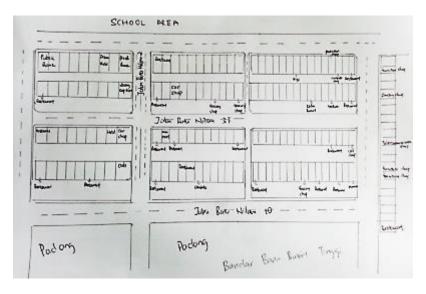


Attach label to bag: Standard label with the following:

- State
- Location collected
- Area type
- Date of collection



Packs will then be delivered to Nielsen's Head Office at KL for coding





#### **GUIDELINES FOR PACK COLLECTION**

- All Packs collected from the collection points must be in decent condition. If not Lembah Sari Sdn. Bhd. will not be
  able to validate the authenticity of a pack if the packs are so badly damaged that certain key elements are missing
- Instruction to collectors is to collect pack in decent condition.
- No instruction on brand restriction is issued (hence, <u>rejection of packs in poor condition applies to all</u> brands)
- As such, collectors will have no preference on the packs being collected as long as it is in decent condition.
- Remuneration for packs collected are standard across all pack type / brand







Visual Examples of Unacceptable Packs



#### ICS RESEARCH METHODOLOGY AND DESIGN

- i. ICS Universe, Sample Size
- ii. Sampling Coverage Of ICS and Fieldwork

### iii. Coding Processes

- iv. Data Processing
- v. Weighting The Survey Data

# A ROBUST SOP FOR PACK VERIFICATION & CODING PROCESS

The following diagram illustrates the pack verification & coding process









- Data Checking/ Reporting Weekly
- Pack Sorting & Warehouse Storage
- Preparation for Lembah Sari Review Wave End
- Lembah Sari Review Wave End

- 9 Check Lembah Sari Verifications Wave End
- Preparation for CMTM verification Wave End
- Packs & Excel Sheet to CMTM to Verify

  Wave End
- Compile Lembah
  Sari & CMTM's
  Feedback
  End of Wave

- Data Change
  Instructions to DP
  Wave End
- Final Tabulation
  Wave End
- Final Reporting
  Wave End
- Pack Disposal & Wave Gaps

#### CODING AND STORAGE PROCESS AT NIELSEN HQ



1. Packs which arrive at Nielsen HQ are assigned a unique pack ID number



Pack Sample

A unique ID is assigned to each pack when it reach Nielsen HQ

Each cigarettes pack which arrive will have a sticker with details on when and where it is collected



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#### CODING AND STORAGE PROCESS AT NIELSEN HQ



2. Once the pack ID number is assigned, data entry process will begins. All information on the pack will be captured

3. When data entry is completed, the packs are sorted by brands and types



# CODING AND STORAGE PROCESS AT NIELSEN HQ

4. Once the sorting is complete, the cigarettes packs are stored on shelves with labeling for easy retrieval when required



#### ILLEGAL CIGARETTES CRITERIA FOR VERIFICATION

Packs with at least one (1) of the following features:

- 1. Absence of Registered Importers
- Unregistered Importers\*
- 3. Absence of Registered Manufacturers
- Unregistered Manufacturers\*
- 5. Packs with counterfeit (fake) Malaysian tax stamp\*\*
- 6. Packs without Malaysian tax stamp
- 7. Packs with non-Malaysian tax stamp
- 8. Unregistered Brand\*
- 9. Non Compliance to Ministry of Health's Control of Tobacco Product Regulations (CTPR) 2004
  - Absence or Non Compliance of Pictorial Health Warning Requirements
  - Pack Size other than 20 sticks
  - II. Absence or Non Compliance of mandated labeling requirements



Not registered with the Royal Malaysian Customs

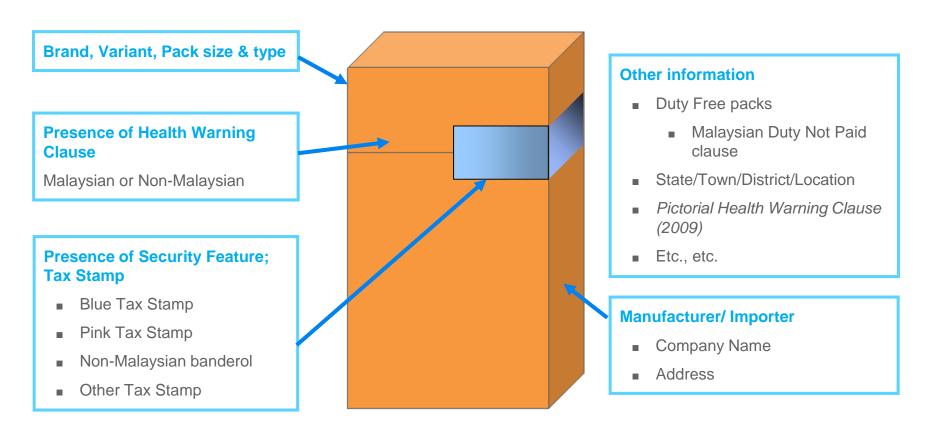
<sup>\*\*</sup> Verified by Lembah Sari Sdn Bhd (LSSB) – Government appointed sole vendor for tax stamp

#### REGULATIONS SET BY THE MALAYSIA GOVERNMENT

- All locally manufactured cigarettes and imported cigarettes are required to meet the following criteria:
  - Registered brand with Customs
  - Registered manufacturer with Customs
  - Registered importer with Customs (if it is an imported pack)
  - Malaysian labeling requirements i.e. pictorial health warning clause, textual health warning clause, "no sales to under 18" clause, manufacturing date, name and address on manufacturer/importer
  - Pack size of not less than 20 sticks
- Additional security features for imported / manufactured packs for domestic consumption:
  - Blue tax stamp
- Additional security features for imported / manufactured packs for <u>duty free</u> consumption:
  - Pink tax stamp

#### VISIBLE ELEMENTS CAPTURED IN ICS

The following visible elements is **checked & coded / captured** for **each** of the collected packs by Nielsen Malaysia



Information on registered brands, registered manufacturers/ Importers is provided by CMTM



# **VERIFICATION OF SECURITY TAX STAMP**

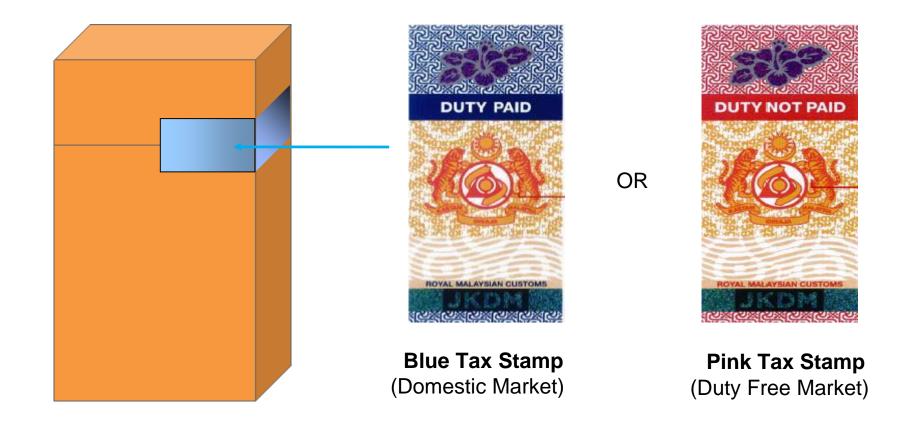
- Tax Stamps are verified by Lembah Sari using the special reader/tool
- Verification outcome: sign off by Lembah Sari & Nielsen as witness

1 2					•			
	Α	В	С	D	G	Н		
1	Local Manufactt F = Fake		F = Fake	X - N	lo ink	G50 = genuine security ink, DF/MY - fake ( tampe		
2	No	Pack ID	Brand	Pack Size		Remarks (by LSSB)		
3		System			Security Ink	Other Comments		
10	- 7	30720	John	20	F			
11	8	111197	John	20	F			
12	9	110215	John	20	F			
13	10	101121	John	20	F			
14	11	40885	John	20	F			
15	12	40782	John	20	F			
16	13	121022	John	20	F			
17	14	100613	John	20	F			
18	15	121195	John	20	F			
19	16	110975	John	20	F			
20	17	60734	John	20	F			
21	18	110977	John	20	F			
22	19	41164	John	20	F			
23	20	40784	John	20	F			
24	21	40689	John	20	F			
25	22	4078B	John	20	F			
26	23	40711	John	20	F			
27	24	1093B	John	20	F			
28	25	41090	John	20	F			
29	26	40662	John	20	F			
30	27	40996	John	20	F			
31	28	4167	John	20	F			
32	29	111168	John	20	F			
33	30	41032	John	20	F			
34	31	40639	John	20	F			
35	32	120799	John	20	F			
36	33	40843	John	20	F			
37	34	4088	John	20	F			
14 4	<b>+</b> +	<ul> <li>Template</li> </ul>	- BATM ႔ Templ	ate - PMI 🔏	Template - JTI 🏸	Template - RMC Importer \ Template - ELPC /		



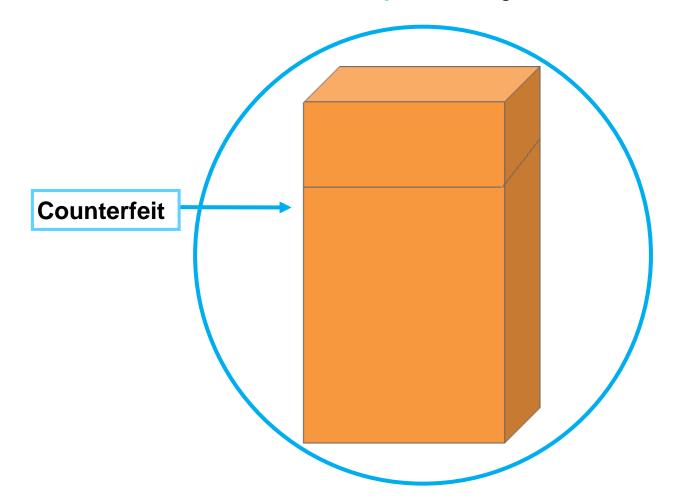
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# **VERIFICATION OF SECURITY TAX STAMP**



# **VERIFICATION OF NON-VISIBLE ELEMENTS**

- Only applicable to CMTM members' brands
- Verification by the respective member companies' technical experts
- Pack IDs of identified Counterfeit packs are given to Nielsen Malaysia



### ICS RESEARCH METHODOLOGY AND DESIGN

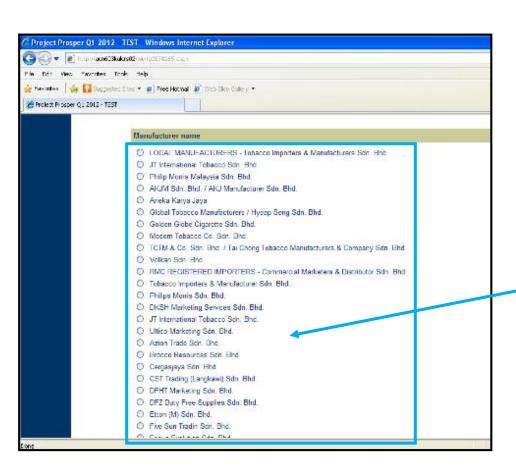
- i. ICS Universe, Sample Size
- ii. Sampling Coverage Of ICS and Fieldwork
- iii. Coding Processes

# iv. Data Processing

v. Weighting The Survey Data

# DATA PROCESSING (DATA CLEANING & MERGING)

- Software program to ensure data accuracy
- Logic checks on brand and manufacturers
- Security feature verification results merged into data file

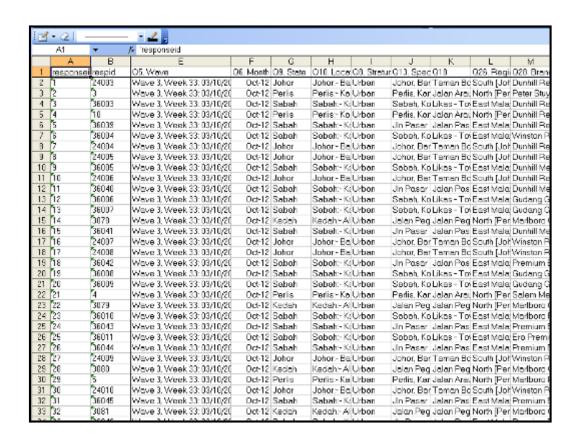


#### **Control of Response List by Researchers**

- Data entry can only input data as per the response list provided
- Any new information to be added to the response list is subject to Research Team approval
- Research Team will review and validate the new details before adding in any new response into the system



# DATA PROCESSING (QUALITY CONTROL)



10% of data entered into the database will be crosscheck by a QC personnel to ensure data accuracy and coders are capturing the data correctly

QC personnel will randomly select 10% of packs which has been keyed into the system, cross-compare to ensure pack features is similar to what has been recorded in the system and rectify the data

Besides completing a 10% physical QC check, the database is reviewed to check for data discrepancy against known facts

- E.g. Dunhill belongs to BAT M'sia,
- Legal packs comes only in pack size of 20s

If any data discrepancies are detected, the affected pack will be extracted and a physical validation process will be undergone

### ICS RESEARCH METHODOLOGY AND DESIGN

- ICS Universe, Sample Size
- ii. Sampling Coverage Of ICS and Fieldwork
- **Coding Processes** iii.
- **Data Processing** iv.
- v. Weighting The Survey Data

#### Why apply Weighting to Survey Data?

- A weighting process is used to determine the total estimated cigarettes volume pattern of an individual state
- If weighting is not done, then:
  - All states in Peninsular are assumed to have equal volumes of total cigarettes volume
    - Perlis with a smaller population will be over represented and Selangor, with a bigger population will be under represented
    - Sabah and Sarawak, combined would represent about 16% (8,000 of 51,000 packs) of total cigarettes volume in Malaysia, which in reality is less than 10%.

**Step 1**: Establish the Estimated Legal Industry Volume

- The estimated legal industry volume is established based on the following information:
  - In-market sales as provided independently by British American Tobacco Malaysia (BATM), Philip Morris Malaysia (PMM) and Japan Tobacco International (JTI)
  - Local manufacturers' volume from Nielsen's Retail Audit
  - Malaysian Duty Free volume from Illicit Cigarettes Study (ICS)

	Aug, 2020	
	('000 sticks)	
CMTM Member Companies (BATM, PMM, JTI)	574,100	Derive from actual in-market sales as provided by CMTM member companies
Other Local manufacturers	0	ICS volume estimation is used as substitute since actual data
Malaysian Duty Free	28,348	is not available
Total Legal Cigarettes Sales	602,448	<del></del>

Unit of measurement: thousand sticks



Step 2: Establish the Legal Industry Volume contribution by State

• Using Nielsen Retail Audit as a guideline, **establish each states' legal volume contribution** towards the national volume of 602,448,000 sticks

	NIELSEN RETAIL AUDIT	STATE'S LEGAL VOLUME CONTRIBUTION
PERLIS	1,459	0.3%
KEDAH	14,750	3.4%
PENANG	26,709	6.1%
PERAK	26,485	6.1%
SELANGOR	131,793	30.2%
WP KL	61,784	14.2%
N.SEMBILAN	18,986	4.4%
MELAKA	21,409	4.9%
JOHOR	74,005	17.0%
PAHANG	20,357	4.7%
TERENGGANU	8,531	2.0%
KELANTAN	14,519	3.3%
SABAH	10,069	2.3%
SARAWAK	5,403	1.2%
NATIONAL	436,259	

#### Step 2a. (Using Retail Audit)

State Legal Volume Contribution = State's Retail Audit Volume

National Volume

(e.g. 131,793 / 436,259 = 30.2%)

	NIELSEN RETAIL AUDIT	STATE'S LEGAL VOLUME CONTRIBUTION	PROJECTED/ ESTIMATED STATE LEGAL VOLUME
SELANGOR	131,793	30.2%	181,998
NATIONAL	436,259		602,448

#### Step 2b.

#### **Projected States Legal Volume**

State Legal Volume Contribution X National Legal Volume (derived from Retail Audit) (obtained from Step 1)

(e.g.  $30.2\% \times 602,448 = 181,998$ )



Step 2: Key Output

	NIELSEN RETAIL AUDIT	STATE'S LEGAL VOLUME CONTRIBUTION	PROJECTED/ ESTIMATED STATE LEGAL VOLUME
PERLIS	1,459	0.3%	2,014
KEDAH	14,750	3.4%	20,369
PENANG	26,709	6.1%	36,883
PERAK	26,485	6.1%	36,575
SELANGOR	131,793	30.2%	181,998
WP KL	61,784	14.2%	85,321
N.SEMBILAN	18,986	4.4%	26,218
MELAKA	21,409	4.9%	29,565
JOHOR	74,005	17.0%	102,196
PAHANG	20,357	4.7%	28,112
TERENGGANU	8,531	2.0%	11,781
KELANTAN	14,519	3.3%	20,050
SABAH	10,069	2.3%	13,905
SARAWAK	5,403	1.2%	7,461
NATIONAL	436,259		602,448

#### Step 3: Establish the Incidence for Legal / Illegal Cigarettes

- Convert the data from "packs collected" to "sticks" (based on pack size)
- The study's unit of measurement is based on consumption in sticks
  - Though CTPR prohibits the sales of cigarettes below the pack sizes of 20 sticks, **illegal cigarettes** (primarily for illegal kretek) could still be found **in pack sizes below 20 sticks**
  - The calculation based on number of packs collected will create a false inflation on illegal volume due to the presence of packs sizes below 20 sticks

State	Total packs collected (Sep'20)	Number of legal packs collected	Volume of legal	Number of illegal packs collected	(Unweighted) Volume of illegal packs collected	Total volume (Legal + Illegal)	Incidence of legal cigarettes	Incidence of illegal cigarettes
			Α		В	C = A + B	D = A / C	E = B / C
SELANGO	3,200	1,017	20,340	2,183	40,472	60,812	33.4%	66.6%

#### Step 3a.

Sum up the number of sticks per pack for all legal packs collected to establish the estimated legal volume in sticks

#### Step 3b.

Repeat Step 3a to establish the estimated illegal volume in sticks

#### Step 3c.

Sum up
the total
consumption
for both legal
and illegal
to establish
The estimated
total cigarette
volume at
state level

#### Step 3d.

Calculate the ratio of estimated legal vs. illegal volume



Step 3: Incidence for Legal / Illegal Cigarettes Key Output

• Establish the level of legal vs. illegal cigarettes ratio in each respective state

State	Total packs collected (Sep'20)	Number of legal packs collected	(Unweighted) Volume of legal packs collected	Number of illegal packs collected	(Unweighted) Volume of illegal packs collected	Total volume (Legal + Illegal)	Incidence of legal cigarettes	Incidence of illegal cigarettes
			Α		В	C = A + B	D = A / C	E = B / C
PERLIS	1,200	501	10,020	699	12,188	22,208	45.1%	54.9%
KEDAH	1,200	381	7,620	819	14,919	22,539	33.8%	66.2%
PENANG	1,200	587	11,740	613	11,429	23,169	50.7%	49.3%
PERAK	1,200	722	14,440	478	9,365	23,805	60.7%	39.3%
SELANGOR	3,200	1,017	20,340	2,183	40,472	60,812	33.4%	66.6%
WP KL	1,300	390	7,800	910	17,109	24,909	31.3%	68.7%
N.SEMBILAN	1,200	609	12,180	591	10,990	23,170	52.6%	47.4%
MELAKA	1,200	532	10,640	668	12,908	23,548	45.2%	54.8%
JOHOR	1,900	1,034	20,680	866	16,743	37,423	55.3%	44.7%
PAHANG	1,200	264	5,280	936	17,195	22,475	23.5%	76.5%
T'GANU	1,200	309	6,180	891	17,238	23,418	26.4%	73.6%
KELANTAN	1,200	389	7,780	811	15,553	23,333	33.3%	66.7%
SABAH	1,600	229	4,580	1,371	26,884	31,464	14.6%	85.4%
SARAWAK	1,600	374	7,480	1,226	23,652	31,132	24.0%	76.0%

#### **Step 4**: Project Total Market Volume

 Once each states' estimated legal volume and legal incidence have been established, the numbers will be used to project total industry volume for each state

	STATE LEGAL VOLUME	LEGAL INCIDENCE	TOTAL MARKET VOLUME	STATE ILLEGAL VOLUME
	А	В	C = A / B	D = C - A
SELANGOR	181,998	33.4%	544,904	362,906

#### Step 4a.

Based on the incidence for legal cigarettes of 42.1% in Selangor, project the total volume for the state (e.g. 181,998 divide by 33.4% = 544,904)

#### Step 4b.

Illegal volume is established by subtracting the projected total state's volume with the legal volume (e.g. 544,904 – 181,998 = 362,906)



Step 4: Key Output - Illegal Cigarettes Incidence @ National level

Repeat the same process in Step 4 for all States

	STATE LEGAL VOLUME	LEGAL INCIDENCE	TOTAL MARKET VOLUME	STATE ILLEGAL VOLUME
PERLIS	2,014	45.1%	4,467	2,452
KEDAH	20,369	33.8%	60,262	39,894
PENANG	36,883	50.7%	72,748	35,865
PERAK	36,575	60.7%	60,255	23,680
SELANGOR	181,998	33.4%	544,904	362,906
WP KL	85,321	31.3%	272,589	187,269
N.SEMBILAN	26,218	52.6%	49,844	23,626
MELAKA	29,565	45.2%	65,410	35,844
JOHOR	102,196	55.3%	184,803	82,607
PAHANG	28,112	23.5%	119,624	91,512
TERENGGANU	11,781	26.4%	44,626	32,844
KELANTAN	20,050	33.3%	60,209	40,160
SABAH	13,905	14.6%	95,241	81,336
SARAWAK	7,461	24.0%	31,086	23,625
NATIONAL	602,448		1,666,069	1,063,622

